police sergeant exam sample questions Full Version

Police Sergeant Exam Sample Questions: An In-Depth Guide

Police sergeant exam sample questions are an essential resource for aspiring sergeants preparing to advance their careers within law enforcement agencies. These questions serve to familiarize candidates with the exam format, assess their knowledge of relevant laws, policies, procedures, and leadership principles, and identify areas where further study is necessary. Understanding the types of questions that may appear on the exam can significantly enhance a candidate?s confidence and performance, ultimately increasing their chances of promotion. This article provides a comprehensive overview of common question types, sample questions, preparation strategies, and tips to excel in the police sergeant exam.

Understanding the Structure of the Police Sergeant Exam

Before diving into sample questions, it?s important to understand the typical structure of a police sergeant exam. While formats can vary between agencies, most exams include multiple-choice questions covering key areas such as law, procedures, leadership, and scenario-based questions. Some agencies incorporate written essays, oral interviews, or practical assessments, but the written multiple-choice component remains the core.

Common Sections of the Exam

- **Legal Knowledge:** Questions about laws, statutes, and legal procedures.
- **Department Policies and Procedures:** Questions on departmental operations, codes of conduct, and administrative protocols.
- **Leadership and Supervision:** Questions testing management skills, conflict resolution, and decision-making.
- **Scenario-Based Questions:** Situational judgment tests to assess problem-solving and ethical considerations.
- **General Knowledge and Current Events:** Questions on community issues, social trends, and law enforcement challenges.

Sample Questions for Each Section

To prepare effectively, candidates should practice with sample questions that mirror the actual exam

content. Below are representative questions divided by sections.

Legal Knowledge Sample Questions

- What is the primary purpose of the Fourth Amendment to the U.S. Constitution?

- A) To protect against self-incrimination
- B) To prohibit unreasonable searches and seizures
- C) To guarantee the right to a speedy trial
- D) To establish the rights of the accused during trial

- Which of the following is considered a public offense?

- A) Misdemeanor
- B) Felony
- C) Both A and B
- D) Neither A nor B

- Under what circumstances can a police officer legally arrest a suspect without a warrant?

- A) When the officer has probable cause to believe the suspect committed a crime
- B) When the suspect is fleeing from a scene
- C) When the officer observes the suspect in the act of a crime
- D) All of the above

Department Policies and Procedures Sample Questions

- What is the proper protocol when handling a confidential informant?

- A) Maintain strict confidentiality and record interactions
- B) Share their identity with colleagues for collaboration
- C) Avoid any documentation to keep their cover intact
- D) Assign them to routine patrol duties

- How should a supervisor handle a report of workplace harassment?

- A) Ignore it unless it escalates
- B) Document the complaint and initiate an investigation

- C) Confront the accused publicly
- D) Advise the complainant to handle it informally

- Which of the following best describes the chain of command?

- A) A hierarchical structure outlining authority and responsibilities
- B) An informal network of officers
- C) A list of community contacts
- D) A procedural manual for crime scene investigation

Leadership and Supervision Sample Questions

- Which leadership style is most effective in a high-stress situation?

- A) Autocratic
- B) Democratic
- C) Laissez-faire
- D) Transformational

- What is a key characteristic of effective team supervision?

- A) Micromanagement
- B) Clear communication of expectations
- C) Avoidance of feedback
- D) Delegating without oversight

- When managing conflicts among officers, a supervisor should:

- A) Mediate impartially and seek a resolution
- B) Take sides based on seniority
- C) Ignore the issue to avoid escalation
- D) Refer the conflict to higher authorities immediately

Scenario-Based Questions Sample Questions

- You observe a fellow officer using excessive force during an arrest. What is the most appropriate action?

- A) Ignore it to avoid conflict
- B) Report the incident to your supervisor and document it
- C) Confront the officer publicly
- D) Take no action unless directed

- During a community outreach event, you notice a tense exchange between community members and officers. How should you proceed?

- A) Intervene calmly to de-escalate tensions
- B) Let officers handle it without interference
- C) Remove yourself from the situation
- D) Call for backup immediately

- While supervising a shift, you learn that some officers are not adhering to departmental policies. Your next steps should be:

- A) Address the issue privately with the officers involved
- B) Document the violations and report to higher command
- C) Ignore minor infractions to maintain team harmony
- D) Both A and B

Preparation Strategies for the Police Sergeant Exam

Effective preparation is crucial for passing the police sergeant exam. Here are some proven strategies:

Study the Relevant Laws and Policies

- Review state and federal laws relevant to law enforcement
- Familiarize yourself with departmental policies and procedures
- Understand legal rights and limitations of officers

Practice Sample Questions Regularly

- Use practice exams to simulate test conditions
- Identify weak areas and focus your study efforts accordingly
- Review explanations for incorrect answers to enhance understanding

Develop Leadership and Scenario Skills

- Engage in leadership training or workshops
- Participate in scenario-based exercises or role-playing
- Reflect on ethical dilemmas and appropriate responses

Stay Informed on Current Events

- Read news related to law enforcement issues
- Understand community relations and public concerns
- Follow developments in criminal justice policies

Tips for Success on the Exam Day

To maximize performance, consider these tips:

- Arrive early to the testing location to reduce stress
- Bring necessary identification and materials
- Read each question carefully before answering
- Manage your time efficiently, allocating more time to challenging questions
- Review your answers if time permits

Conclusion

Preparing for the police sergeant exam requires a strategic approach, thorough understanding of law enforcement principles, leadership skills, and familiarity with departmental policies. Access to sample questions provides a valuable tool for practice and self-assessment. By studying relevant content, practicing with sample questions, and honing scenario-based decision-making skills, candidates can improve their chances of success. Remember, the exam is not just a test of knowledge but also an opportunity to demonstrate your leadership potential, ethical judgment, and commitment to community service. With diligent preparation and a confident mindset, aspiring sergeants can confidently navigate the exam process and advance

Police Sergeant Exam Sample Questions: An In-Depth Guide to Preparation and Success

Preparing for the police sergeant examination is a crucial step toward advancing your law enforcement career. The exam not only tests your knowledge of policing procedures, laws, and protocols but also evaluates your leadership abilities, decision-making skills, and understanding of

community relations. To help you excel, this comprehensive guide delves into the typical sample questions you might encounter, the exam structure, preparation strategies, and key topics to focus on.

Understanding the Police Sergeant Exam Structure

Before diving into sample questions, it?s essential to understand the usual format of the police sergeant exam. Most exams encompass multiple sections, each designed to assess different competencies:

Common Sections in the Exam

- Written Knowledge Test: Multiple-choice questions covering laws, procedures, and policies.
- Situational Judgment and Leadership Scenarios: Evaluating decision-making, ethics, and leadership skills.
- Physical Ability Test: Demonstrating physical fitness relevant to police duties.
- Oral Interview/Assessment Center: Panel interviews and practical exercises.
- Background and Personal History: Review of background, experience, and suitability.

While some departments focus primarily on the written component, knowing what to expect in each section allows for targeted preparation.

Sample Questions Breakdown

Below is a detailed exploration of sample questions you might encounter in the written knowledge and scenario-based sections. These examples serve as a blueprint for honing your skills and understanding the exam?s scope.

1. Knowledge-Based Multiple Choice Questions

These questions assess your understanding of laws, policies, procedures, and terminology.

Sample Question 1:

What is the primary purpose of the Miranda Warning?

A. To inform suspects of their rights before questioning

B. To instruct officers on search procedures

C. To establish jurisdiction at a crime scene

D. To document evidence properly

Correct Answer: A. To inform suspects of their rights before questioning

Sample Question 2:

Which of the following best describes probable cause?

A. A suspicion based on hearsay alone

B. Reasonable grounds to believe that a person has committed a crime

C. A formal arrest warrant issued by a judge

D. The same as reasonable suspicion

Correct Answer: B. Reasonable grounds to believe that a person has committed a crime

Sample Question 3:

When conducting a traffic stop, an officer should:

- Approach the vehicle cautiously and with awareness of potential threats
- Clearly identify themselves and explain the reason for the stop
- Use appropriate communication to ensure safety for all parties
- All of the above

Correct Answer: All of the above

Key Tips for Answering Knowledge Questions:

- Memorize key legal definitions and procedures.
- Understand departmental policies and standard operating procedures.
- Practice with flashcards and mock quizzes to reinforce knowledge.

2. Situational Judgment and Leadership Sample Questions

These questions evaluate your ability to handle real-world scenarios, ethical dilemmas, and leadership challenges.

Sample Question 4:

You arrive at a scene where a crowd has gathered, and a suspect is resisting arrest. What is your best course of action?

A. Use force immediately to subdue the suspect

B. Attempt to de-escalate the situation verbally and call for backup

C. Ignore the crowd and focus solely on the suspect

D. Leave the scene to avoid confrontation

Correct Answer: B. Attempt to de-escalate the situation verbally and call for backup

Sample Question 5:

As a sergeant, you notice a subordinate officer repeatedly violating department policies. How should you address this issue?

- Speak privately with the officer to discuss the behavior
- Document the incidents thoroughly
- Provide guidance or training to correct the behavior
- All of the above

Correct Answer: All of the above

Sample Question 6:

During a community outreach event, a resident expresses distrust toward law enforcement. How should you respond?

- Listen actively and acknowledge their concerns
- Provide information about department efforts and policies
- Offer to follow up to build trust
- All of the above

Correct Answer: All of the above

Key Tips for Leadership and Judgment Questions:

- Emphasize ethical decision-making and community-oriented policing.
- Practice scenario-based questions to build confidence.
- Think critically about the most effective and lawful response.

Additional Critical Topics for Study

Beyond sample questions, certain topics are recurrent in police sergeant exams. Mastery of these areas is vital for success.

Legal Knowledge and Procedures

- Search and seizure laws
- Rights of detainees and suspects
- Use of force policies
- Evidence collection and preservation
- Department policies on misconduct

Leadership and Supervision

- Delegation and team management
- Conflict resolution
- Motivating personnel
- Performance evaluations
- Training and development

Community Relations and Cultural Competency

- Strategies for community engagement
- Diversity and inclusion
- Handling sensitive situations
- Addressing complaints and grievances

Procedural and Operational Knowledge

- Crime scene management
- Report writing and documentation
- Radio communication protocols
- Handling critical incidents

Preparation Strategies for the Police Sergeant Exam

Achieving a high score requires a strategic approach. Here are effective methods:

Study Materials and Resources

- Department-specific manuals and policies
- Police exam prep books and guides
- Online practice tests and quizzes
- Flashcards for legal terminology

Practice and Mock Tests

- Simulate exam conditions to build stamina
- Review explanations for incorrect answers
- Track progress and identify weak areas

Focus on Scenario-Based Practice

- Engage in role-playing exercises
- Discuss hypothetical situations with peers
- Review past case studies

Stay Informed on Current Events and Policies

- Read recent law enforcement articles
- Understand current community policing initiatives
- Keep updated on legal changes affecting policing

Physical and Mental Preparation

- Maintain physical fitness for the physical test
- Practice stress management techniques
- Ensure adequate rest prior to exam day

Tips for Exam Day

- Arrive early with all necessary materials
- Read each question carefully
- Manage your time effectively
- Trust your preparation and stay calm
- Review your answers if time permits

Conclusion: Keys to Success in the Police Sergeant Exam

Preparing for the police sergeant exam is an intensive process that demands a comprehensive understanding of law enforcement principles, leadership skills, and community engagement strategies. By familiarizing yourself with sample questions, mastering key topics, and following a disciplined study plan, you position yourself for success. Remember to stay current with departmental policies, practice scenario-based questions, and develop strong test-taking strategies.

Achieving a high score on the exam can open doors to leadership roles, increased responsibilities, and a rewarding career in law enforcement. Dedicate time to your preparation, leverage available resources, and approach the exam with confidence. Your commitment and diligence are your best assets on the path to becoming a police sergeant.

Good luck in your exam preparation and future career advancement!

QuestionAnswer What types of questions are commonly included in police sergeant exam sample tests? Police sergeant exam sample tests typically include questions on leadership skills, law enforcement procedures, criminal justice policies, problem-solving scenarios, and communication abilities to assess candidates' readiness for supervisory roles. How can I prepare effectively using police sergeant exam sample questions? To prepare effectively, review practice questions regularly, focus on understanding key laws and policies, develop strong situational judgment skills, and simulate exam conditions to improve time management and confidence. Are there specific topics I should focus on for the police sergeant exam? Yes, focus on topics such as departmental policies, community policing, leadership principles, report writing, criminal law, and ethical decision-making, as these are frequently tested areas. Where can I find reliable police sergeant exam sample questions and practice tests? Reliable sources include official police department websites, law enforcement training academies, specialized test prep companies, and online platforms that offer practice exams and study guides tailored for police sergeant exams. How

important are situational judgment questions in the police sergeant exam? Situational judgment questions are very important as they evaluate a candidate's ability to handle real-life scenarios, make sound decisions under pressure, and demonstrate leadership qualities essential for a sergeant's role.

Related keywords: police sergeant exam, sample questions, police promotion test, law enforcement exam prep, police sergeant practice questions, civil service police exam, police exam study guide, police sergeant test tips, police exam sample, law enforcement promotional exam

Sergeant board test questions answers

sergeant board test questions answers: A Comprehensive Guide to Prepare for Your Promotion Exam

Preparing for a sergeant board test can be a daunting task, but with the right resources, study strategies, and understanding of the test questions, you can confidently approach the exam and maximize your chances of success. In this article, we will explore common sergeant board test questions and answers, provide tips for effective studying, and highlight the key areas you need to focus on to excel in your promotion process.

Understanding the Sergeant Board Test

Before diving into specific questions and answers, it?s essential to understand what the sergeant board test entails. Typically, this exam assesses your knowledge of leadership, law enforcement procedures, departmental policies, and scenario-based decision-making skills. The test is designed to evaluate your readiness to take on the responsibilities of a sergeant, including supervising personnel, managing incidents, and ensuring departmental compliance.

Components of the Test

The sergeant board test usually consists of:

- Written exam with multiple-choice questions
- Scenario-based questions to assess judgment and decision-making
- Oral interview or panel interview

While the focus here is on written test questions and answers, understanding the overall structure

helps in guiding your study approach.

Common Sergeant Board Test Questions and Answers

Preparing for the exam involves familiarizing yourself with typical questions and understanding the correct responses. Below are categorized questions with detailed answers to help you study effectively.

1. Leadership and Supervisory Skills

Q1: What is the most effective way to motivate your team?

Answer: The most effective way to motivate your team is through clear communication, setting achievable goals, recognizing good performance, and leading by example. Building trust and providing opportunities for professional growth also foster motivation.

Q2: How should a sergeant handle a conflict between team members?

Answer: A sergeant should address conflicts promptly and objectively by listening to all parties involved, mediating the discussion, and guiding team members toward a mutually acceptable resolution. Maintaining fairness and professionalism is key.

2. Law Enforcement Procedures

Q3: What are the essential elements of a lawful arrest?

Answer: The essential elements include probable cause, proper identification of the suspect, informing the individual of the charges or reasons for arrest, and ensuring the arrest is conducted in a manner that respects constitutional rights.

Q4: When is the use of force justified?

Answer: The use of force is justified when it is necessary to protect oneself or others from imminent harm, prevent the escape of a suspect posing a threat, or to effect an arrest when reasonable under the circumstances. Force must be proportional and within departmental policies.

3. Department Policies and Procedures

Q5: How should a sergeant ensure compliance with departmental policies?

Answer: A sergeant should conduct regular training, supervise officers? activities, review reports for

accuracy and adherence to policies, and foster an environment of accountability and integrity.

Q6: What is the process for reporting misconduct?

Answer: Departmental policies typically require officers to report misconduct through designated channels such as a supervisor, internal affairs division, or a formal complaint process, ensuring confidentiality and protection against retaliation.

4. Ethical and Professional Conduct

Q7: Why is integrity important for a sergeant?

Answer: Integrity is vital because it builds trust within the team and the community, ensures adherence to laws and policies, and sets a moral standard for officers to follow, thereby fostering a professional work environment.

Q8: How should a sergeant handle a situation where they witness a fellow officer violating policy?

Answer: The sergeant should address the issue promptly and appropriately, which may include documenting the incident, reporting it through the proper channels, and ensuring corrective actions are taken in line with departmental policies.

Study Tips for Passing the Sergeant Board Test

Success in the sergeant board test depends not only on knowing the right answers but also on effective preparation strategies. Here are some practical tips:

1. Review Department Policies and Procedures

Familiarize yourself with your department?s policies, standard operating procedures, and recent updates. Many questions are based on departmental standards.

2. Practice Scenario-Based Questions

Scenario questions evaluate your judgment and decision-making. Practice with real-life situations to develop a confident and appropriate response.

3. Take Practice Tests

Utilize available practice exams to identify weak areas and improve your time management skills.

Many departments provide sample questions or study guides.

4. Focus on Leadership and Communication Skills

Since sergeants are leaders, demonstrate your understanding of effective supervision, communication, and conflict resolution.

5. Stay Updated on Legal and Policy Changes

Laws and departmental policies can change. Ensure you?re studying the latest information relevant to your department.

Additional Resources for Study and Preparation

- Departmental study guides and manuals
- Online practice tests and quizzes
- Leadership and management textbooks
- Networking with current sergeants for insights

Conclusion

Preparing for the sergeant board test requires a comprehensive understanding of law enforcement procedures, leadership principles, departmental policies, and ethical standards. By familiarizing yourself with typical questions and answers, practicing scenario-based problems, and staying informed about relevant policies, you increase your chances of passing the exam and advancing in your career.

Remember, success on the sergeant board test is not solely about memorizing answers but also about demonstrating your knowledge, judgment, and readiness to lead. Dedicate sufficient time to study, utilize available resources, and approach the exam with confidence. Good luck on your journey to becoming a sergeant!

Sergeant Board Test Questions Answers: A Comprehensive Guide for Aspiring Law Enforcement Leaders

Preparing for the sergeant board test is a pivotal step in advancing a career within law enforcement. This examination evaluates a candidate?s knowledge, leadership abilities, decision-making skills, and understanding of departmental policies. To succeed, candidates need access to high-quality study materials, including test questions and answers that mirror the real exam content. This article provides an in-depth review of sergeant board test questions and answers, offering insights into the

exam structure, key topics, effective study strategies, and sample questions to help candidates excel.

Understanding the Sergeant Board Test

The sergeant board test is typically a written examination or oral interview designed to assess a candidate?s readiness to assume supervisory roles. The test evaluates various competencies such as leadership, policy knowledge, ethical judgment, communication skills, and tactical understanding. Different departments may have slightly different formats, but the core objectives remain consistent: selecting candidates capable of leading officers effectively.

Exam Format and Structure

- Written Test: Usually multiple-choice questions covering departmental policies, laws, and leadership principles.
- Oral Board: An interview panel posing situational and behavioral questions.
- Assessment Center: Sometimes includes scenario-based exercises, role-plays, or practical assessments.

Most departments combine these components into a comprehensive evaluation process. The written test is often the first step, followed by oral boards and practical exercises for top candidates.

Key Topics Covered

- Leadership and supervision
- Department policies and procedures
- Laws and legal procedures
- Ethics and professional conduct
- Communication and interpersonal skills
- Tactical decision-making
- Conflict resolution
- Report writing and documentation

Understanding these topics is essential for preparing effective answers and performing well on the test.

Features of Effective Test Questions and Answers

When reviewing sergeant board test questions and answers, it?s important to recognize key

features that can aid in effective preparation.

Characteristics of Good Practice Questions

- Realistic scenarios: Questions based on actual situations faced by sergeants.
- Clear correct answers: Well-defined options that test critical thinking.
- Coverage of key topics: Ensures all relevant areas are addressed.
- Explanations provided: Rationales for correct and incorrect options help deepen understanding.
- Variety: Multiple formats including multiple-choice, scenario analysis, and situational judgment.

Benefits of Using Practice Questions and Answers

- Familiarizes candidates with exam format
- Identifies knowledge gaps
- Builds confidence
- Enhances time management skills
- Reinforces understanding of departmental policies and leadership principles

Sample Serjeant Board Test Questions and Answers

Below are sample questions that reflect typical content found on sergeant board exams. These are designed to test knowledge, judgment, and leadership skills.

Question 1: Leadership and Supervision

Q: A subordinate officer is consistently late to shifts, affecting team morale. As a sergeant, what should be your primary course of action?

- A) Ignore the behavior unless it becomes a formal issue.
- B) Address the officer privately, discuss the impact, and set clear expectations.
- C) Publicly reprimand the officer during roll call.
- D) Report the behavior to higher command without addressing it directly.

Correct Answer: B

Explanation: Addressing the issue privately allows for a constructive conversation, clarifies expectations, and maintains morale. Public reprimands can undermine authority and team cohesion.

Question 2: Department Policies and Procedures

Q: When documenting an incident report, which of the following is most important?

- A) Using subjective language to describe the incident.
- B) Including factual, objective details without personal opinions.
- C) Leaving out minor details to save time.
- D) Using abbreviations and jargon to make the report concise.

Correct Answer: B

Explanation: Accurate, objective documentation ensures clarity and legal defensibility. Subjective language can lead to misinterpretation.

Question 3: Legal Knowledge

Q: Which of the following best describes the "reasonable suspicion" standard in law enforcement?

- A) Probable cause to arrest someone.
- B) A suspicion based on specific and articulable facts that a person is involved in criminal activity.
- C) A hunch or gut feeling about a person.
- D) Evidence sufficient to convict someone.

Correct Answer: B

Explanation: Reasonable suspicion is a legal standard that allows officers to conduct brief stops and investigations based on specific, articulable facts.

Question 4: Ethical Decision-Making

Q: You observe a fellow officer using excessive force during an arrest. What is the most appropriate action?

- A) Ignore it to avoid conflict.
- B) Report the incident through the proper chain of command.
- C) Confront the officer publicly.
- D) Discuss the incident informally with colleagues.

Correct Answer: B

Explanation: Ethical integrity requires reporting misconduct through proper channels to ensure accountability and maintain department standards.

Strategies for Preparing for the Sergeant Board Test

Success in the sergeant board examination hinges on targeted preparation. Here are effective strategies:

1. Review Department Policies and Procedures

- Study departmental manuals thoroughly.
- Understand policies related to use of force, conduct, and supervision.
- Keep updated on recent policy changes.

2. Practice with Sample Questions

- Use practice tests to familiarize yourself with question formats.
- Review explanations for answers to reinforce learning.
- Time yourself to improve speed and accuracy.

3. Develop Leadership and Decision-Making Skills

- Engage in scenario-based exercises.
- Reflect on past experiences and how you handled them.
- Read leadership literature relevant to law enforcement.

4. Enhance Communication Skills

- Practice clear, concise writing.
- Develop effective interview and verbal communication techniques.
- Participate in mock oral board interviews.

5. Study Legal and Ethical Standards

- Review legal concepts applicable to law enforcement.
- Understand ethical dilemmas and appropriate responses.

Pros and Cons of Using Practice Questions and Answers

Pros:

- Improves familiarity with exam format and question types.
- Helps identify weak areas needing further study.
- Builds confidence and reduces exam anxiety.
- Enhances time management skills during the test.
- Reinforces understanding of key policies and procedures.

Cons:

- May provide a limited scope if not comprehensive.
- Over-reliance can lead to rote memorization rather than understanding.
- Practice questions may not perfectly mirror actual exam questions.
- Some resources may contain outdated or incorrect answers.

Conclusion: Mastering the Sergeant Board Test

The journey to becoming a sergeant involves diligent preparation, a solid understanding of departmental policies, leadership skills, and legal knowledge. Utilizing high-quality practice questions and answers is an effective way to prepare, but they should be complemented with comprehensive study and practical experience. By focusing on key topics, practicing scenario-based questions, and honing communication and decision-making skills, candidates can increase their chances of success on the sergeant board test. Remember, this exam is not just about knowledge but also about demonstrating your leadership potential and ethical judgment?qualities essential for effective supervision in law enforcement.

Good luck in your preparation, and approach your study with confidence and dedication. Your career advancement as a sergeant awaits!

QuestionAnswer What are some common topics covered in sergeant board test questions? Common topics include leadership principles, departmental policies, legal knowledge, ethical standards, and scenario-based problem-solving questions. How can I effectively prepare for the sergeant board test questions? Preparation strategies include reviewing departmental policies, practicing scenario questions, studying leadership principles, and participating in mock interviews or

study groups. Are there specific resources or study guides for sergeant board test questions and answers? Yes, many departments provide study guides, and there are also online resources, practice exams, and training programs designed to help candidates prepare for the sergeant board test. What types of questions are typically included in the sergeant board test? The test usually includes multiple-choice questions, scenario-based questions, and situational judgment questions that assess leadership, decision-making, and knowledge of departmental procedures. How important are answers to scenario-based questions in the sergeant board test? They are very important, as they evaluate a candidate?s practical judgment, leadership skills, and ability to handle real-world situations effectively, which are critical qualities for a sergeant.

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